

AGENDA SUPPLEMENT 2

Place Scrutiny Committee

To: Councillors B Burton (Chair), Healey (Vice-Chair),
Baxter, Fenton, Hook, D Myers, K Taylor, Vassie and
Whitcroft

Date: Tuesday, 25 November 2025

Time: 5.30 pm

Venue: West Offices - Station Rise, York YO1 6GA

The Agenda for the above meeting was published on **17 November 2025**. The attached additional documents are now available for the following agenda item:

- 4. Public Participation** (Pages 3 - 4)
Written representation in relation to agenda item 6, Electric Vehicle Charging Strategy.
- 6. Electric Vehicle Charging Strategy** (Pages 5 - 8)
Report updated to reflect revised recommendation.

This agenda supplement was published on **25 November 2025**.

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Councillor Ashley Mason MStJ**Representation for Place Committee, November 2025
EV Charging Strategy**

I have owned an electric car for a year and live on a terraced street with a small forecourt. I rely solely on using CYC HyperHubs to charge my car which undertakes the equivalent of 6 days a week of commuting. We made a conscious decision to switch to electric, knowing it would be a lifestyle change, but knowing the environment benefits it would have. Having experienced significant issues with both CYC HyperHubs for a year, we now regret this decision and are keen to share our feedback as first hand users. I have escalated these concerns to CYC, the Executive Member and BP with no improvement obvious. It is highly likely that if the constant failings of the HyperHubs are not resolved we will revert to a petrol/diesel car. Given York's large expanse of terraced housing, a reliable external network of rapid chargers is the only way to secure a transition, that is not there at present.

The issues I have encountered, over and over again, include:

- Machines not recognising payment cards
- Starting the car charging, heading off to do shopping and returning to find it has added 2% and then stopped working.
- Machines not working: when I have called BP to report them they confirm they have not been used for days – showing prompt or proactive action is not taken to identify issues and resolve them, reducing the small supply of rapid charge even further. These are busy places with constant turnover.
- All chargers being used by CYC vehicles charging to 100%, which takes significantly longer than charging to 80%. CYC staff report their vehicles are too big to charge at CYC premises and are not able to have chargers fitted at their homes, meaning at busy times their use restricts what is available to the public.
- Chargers being plugged in but screens freezing, locking in the charging cable with no charging action.

From using the HyperHubs regularly it is clear other motorists have no faith in their reliability, but most, like me, are left with little option. They don't complain as the problem is so endemic, and when people do, like I have, there is no improvement or even reply. I am still waiting from a reply from BP from weeks ago. The presentation states "We absolutely do want to enable electric vehicle ownership where people need to run a car". This can only be achieved if the above are resolved to deliver a high quality and reliable service. If it worked I would be its biggest champion!

In regard to charging locations for slower options, I have seen in London charging is available from lampposts: can this be explored for some terraced streets? Can community building with car parks that are not currently used overnight, such as religious buildings, shops, community centres and the like, be fitted with chargers to enable local people to charge there overnight in their own community?

I am desperate to see the current system improve. It has so much potential but is not delivering for York's environmentally conscious residents who can't fit home chargers.

Yours respectfully,

Councillor Ashley Maosn

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Place Scrutiny**25th November 2025**

Report of the Director of City Development

Electric Vehicle Strategy**Summary**

1. The presentation included in Annex A is to be made to scrutiny members for discussion on the key proposed elements of a 2026-2030 Electric Vehicle Strategy for York.

Background

2. The Council's current Public Electric Vehicle Charging Strategy (2020-2025) expires this year. Work has been undertaken in partnership with the Energy Saving Trust to build upon this existing strategy and further develop electric vehicle charging infrastructure across the city.

Consultation

3. Consultation has been undertaken with a range of officers from across the council to develop the principles outlined in the annexed presentation.

Options

4. There are no options in this report; the presentation is to inform discussion at the meeting of Place Scrutiny.

Analysis

5. There are no options to analyse in this report.

Council Plan

6. Climate: Increasing the proportion of car, van and light goods vehicle journeys undertaken by electric powered vehicles will enable reduction in

emissions and will contribute to enhancing our environment for future generations to enjoy.

10. **Implications**

- **Financial** *There are no implications associated with this report.*
- **Human Resources (HR)** *There are no implications associated with this report.*
- **Equalities** *There are no implications associated with this report.*
- **Legal** *There are no implications associated with this report.*
- **Crime and Disorder** *There are no implications associated with this report.*
- **Information Technology (IT)** *There are no implications associated with this report.*
- **Property** *There are no implications associated with this report.*
- **Other** *There are no implications associated with this report.*

Risk Management

11. No risks have been identified at this stage of work.

Recommendations

12. That the committee considers and comments on the key proposed elements of a 2026-2030 Electric Vehicle Strategy for York and determines whether any further scrutiny activity is required.

Contact Details

Author:

**Chief Officer Responsible for the
report:**

Tom Horner
Head of Transport Policy
and Travel Behaviour
Highways and Transport

Garry Taylor
Director of City Development

Report
Approved

☒

Date 19/11/2025

Tom Horner
Head of Transport Policy and Travel
Behaviour

Report
Approved

☒

Date 19/11/2025

Specialist Implications Officer(s) n/a

Wards Affected:

All

☒ *tick*

For further information please contact the author of the report

Background Papers:

City of York Council Public EV Charging Strategy 2020-2025¹

Annexes

Annex A: Electric Vehicle Charging Strategy 2026-2030 Presentation

¹ [EV Charging Strategy](#)

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